

Terms and Conditions

General Terms

These terms and conditions govern your use of American Color Imaging services. Your use of these services constitutes acceptance of these Terms and Conditions and creates a binding legal agreement, so please read them carefully. If you have an account with American Color Imaging you are governed by these Terms and Conditions. Please also note, you must be 13 years or older to use services.

Our Guarantee

The American Color Imaging goal is 100% customer satisfaction. If you are not happy with the quality of your order, contact us within 30 days and we will reprint it free of charge, unless the poor image quality results from inadequate resolution or improper exposure. We cannot be responsible for poor image quality resulting from inadequate resolution or improper exposure. Please know that digital files do not have a wide latitude for adjustment. In addition, please preview your images to ensure that all customizable features are to your liking before placing your order. These features include spelling, grammar, positioning of text, orientation/cropping of images and other services such as paper choice and finish options.

Notice

Orders submitted under Studio Color or with the 'no color corrections' option checked are not eligible for reprinting by American Color Imaging due to color issues. The customer is totally responsible for the output in this situation.

Our Turnaround

American Color Imaging sets the industry standard for quick delivery without compromising quality. Our remarkably fast turnaround is the result of a large production capability and an extremely efficient workflow. While we can control our production turn around times, we cannot guarantee the delivery time for orders.

Payment

Your credit card is authorized and charged at the time your order is placed. American Color Imaging accepts Visa and MasterCard, American Express or Discover.

Your Conduct

You must have the legal right to all of the images you upload, share or copy with American Color Imaging. Images provided to you by professional photographers, without license and release granted by the photographer, or made available through websites, magazines, books or other resources are protected by copyright laws and should not be uploaded or shared in any fashion.

The following actions will constitute grounds for blocking access to the American Color Imaging service, removal of posted material and non-fulfillment of your order (or any part of your order).

- Uploading, posting, ordering for print, emailing or otherwise transmitting any content that is unlawful, harmful, threatening, harassing, defamatory, obscene, vulgar, invasive of another's privacy, or otherwise objectionable;
- Harming minors in any way, including, but not limited to, content that violates federal and state child pornography laws, child exploitation laws and laws prohibiting the depiction of minors engaged in sexual conduct;
- Uploading, posting, emailing or otherwise transmitting any material that contains software viruses or any other computer code, files or programs designed to interrupt, destroy or limit the functionality of any computer software;
- Interfering with or disrupting (or attempting to interfere with or disrupt) this site or servers or networks connected to this site, or disobeying any requirements, procedures, policies or regulations of networks connected to this site;
- Using this service for the purpose of making images available for viewing to the general public;
- Providing any information to American Color Imaging that is false or misleading, that attempts to hide your identity or that you do not have the right to disclose.
- Uploading content to which you do not have a copyright, license, or are otherwise not authorized to utilize.

Adult Content Policy

Unfortunately, what is objectionable to some is simply artistic expression to others; the distinction is not always clear. American Color Imaging is a family-run business and most of our work consists of weddings, portraits, and events. However, we receive significant numbers of tastefully done nudes and boudoir orders for printing and certainly have no objection to printing and delivering these.

Nudes are normally printed if properly lit, posed and composed. They will not be printed if they expose genitals or are suggestive/sexually explicit.

Privacy

While American Color Imaging cannot be responsible for unauthorized access, American Color Imaging has privacy measures to protect the loss, misuse and alteration of the information under our control. We have put in place appropriate physical, electronic and managerial procedures to safeguard and secure the information collected online. Access to data is limited to authorized American Color Imaging staff members, and is further restricted by password protection mechanisms. Web security and security procedures are reviewed and may be updated on a regular basis to ensure strong data collection. By default, all orders placed on our site are done on a secure server that encrypts all financial information through SSL. Credit card information is not stored in our data base.

LIMIT OF LIABILITY

Though every precaution is taken to ensure the safety of our digital files and images, unfortunately even with the best operators and best machines, error is possible. Submitting any film to this firm for processing, printing or other handling constitutes an AGREEMENT by you that any damages or loss by our company, subsidiary or agents, even though due to the negligence or other fault of our company, subsidiary or agents, will only entitle you to replacement with a like amount of unexposed film and processing. American Color Imaging users should ensure that digital images and files are stored in another location besides American Color Imaging site. American Color Imaging cannot and will not be responsible for any damage to or loss of any digital files or images uploaded to American Color Imaging, even if through the fault or negligence of our company. The acceptance, printing or other handling of the digital files or images, is without other warranty or liability, and recovery for any incidental or consequential damages is excluded.